



Welcome to the Johns Hopkins University School of Education

Student Services Presentation



Hello and welcome to the Johns Hopkins University School of Education Student Services Presentation. Thank you so much for choosing the School of Education for your academic studies.

Betsy Emery

Director of Student Affairs

410-516-6027

bemery@jhu.edu

3 campus locations:

- Homewood Campus – Education Building
- Columbia Center
- Montgomery County Campus



My name is Betsy Emery and I am the Director of Student Affairs at the School of Education or as we say, The S-O-E. Our school has three campus locations. One is in north Baltimore called the Homewood campus. That is where my office is located. And the other two locations are the Columbia Center and the Montgomery County Campus. If you ever have any questions about our services, please contact my office. My email address is bemery@jhu.edu and my phone number is 410-516-6027. I travel to our three campuses during the week, so email is the best form of communication to reach me. My hours are 8:30 a.m. – 5 p.m. Monday through Friday EST. So let's begin by discussing the resources and services that will help you succeed during your time at Johns Hopkins.

Important Sites to Bookmark:

- myJH Site: my.jh.edu
 - ISIS Self Service
 - Registration
 - Financial Aid
 - Billing (Payments)
 - Electronic Learning Community (ELC)
- Student Site: students.education.jhu.edu



While you are taking courses at the School of Education, there are two very important web sites for you to know about. The first is the myJH site where you can access all online services such as ISIS Self Service site and the Electronic Learning Community or known as the ELC which is where you are viewing this presentation. The second website is the Current Student site which lists all our student services departments. Please note all the pages discussed in this presentation can be found in the SOE Websites tab in the bottom navigation of the Orientation site.



The myJH is where you set up your JHED account – JHED is an acronym for the Johns Hopkins Enterprise Directory. Your JHED account allows you to access all the online services that are password protective at JHU. If you are viewing this presentation, then you have already set up your JHED account.

The screenshot shows the myJHU portal interface. At the top, there is a navigation bar with 'TOOLS', 'GO TO', 'HELP', 'DASHBOARD', and 'ELIZABETH EMERY'. Below this is a search bar and a 'myJHU' logo. The main content area is divided into several sections:

- Left Sidebar:** Contains navigation icons for myProfile, JHED, Messaging, Cloud, myLearning, Helpdesk, HR, SOE, Technology, Travel, and Configure.
- JHU Daily Events:** A calendar for October 2013. Today's events are listed below the calendar.

October 2013						
Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

 Today's Events:
 - 11:00 AM: Center for Environmental and Applied Fluid Mechanics (CEAFM) Seminar Presentation
 - 12:15 PM: Symposium on Human Trafficking
- The HUB:** Contains news links such as 'Fight to cure HIV gets tougher as study sheds light on hidden virus', 'Data-driven policing helps predict when, where crimes will occur', 'Link seen between sleep duration, quality and Alzheimer's disease biomarker', 'JHU professor: Critics of Obamacare costs ignore waste of current system', and 'Program note: Johns Hopkins now offers master's degree in robotics'.
- JHU Announcements:** A list of events for Friday, October 25, 2013, including Peabody Modern Orchestra, Peabody Concert Orchestra, Preparatory Faculty Recital, Pre-Conservatory Violin Program Concert, CEAFM Seminar, Master of Liberal Arts Open House, SLAM Hip Hop Dance Group Showcase and Benefit, Ally Week October 21-25: Pledge Form, Tutors Needed at Margaret Brent Elementary Middle School, Symposium on Computational Medicine, Pi Beta Phi-ve K for Literacy, ChemBE Fall Special Seminar, Department of Anthropology hosts Hugh Raffles Colloquium, Donations Needed for Bake Sale, Diversity Innovation Grants Accepting Applications, Location Change: Want to Get a Cool Henna Design?, A Cappella Concert by Museae Today, Florida Everglades Sea Kayaking with Outdoor Pursuits, and Hauntingdon Call for Volunteers This Saturday.
- Gartner:** A logo and text indicating that Johns Hopkins subscribes to Gartner and research is automatically taken to the Gartner website.

On the myJH site, you have also been asked to activate your JHU email account. It's very important that you do this so you can receive timely information from the student service departments and your academic program. You will be receiving the Tuesday Announcements for Students and emails from your instructors, adviser, and academic program administrator. They will all use your JHU email to communicate with you. Your email icon is located on the left hand side of the page and is listed as Office 365.

The screenshot shows the Johns Hopkins School of Education website. At the top, there is a navigation bar with the school's name and a search bar. Below the navigation bar, the main content area is titled 'STUDENT SERVICES' and includes a sidebar with various service links. The central content area is titled 'Email Activation and Login' and provides instructions for activating a JHU email account. To the right, there are sections for 'Stay Connected' with social media icons and 'Links of Interest' with a list of related resources.

JOHNS HOPKINS
SCHOOL of EDUCATION

GIVE NOW | SEARCH

ABOUT US CURRENT STUDENTS ADMISSIONS ACADEMICS FACULTY RESEARCH PROFESSIONAL DEVELOPMENT ALUMNI & FRIENDS JHU

STUDENT SERVICES [Student Affairs > Student Services](#)

Email Activation and Login

JHU Email Account Activation

All students will need their JHU email account in order to register for classes. The University sends correspondences such as billing statements, universal announcements and academic communications to your JHU email account, so it is important for students to both activate and monitor this email account. You can also setup a forwarding rule if you'd like to have all of your email delivered to your personal account.

New Students: Instructions for first time users
Mobile Devices: Access your email with your mobile phone
Forwarding Email: Forward your JHU email to another email account

If you have any questions, please contact the SOE IT office by calling 410-516-9747 or email soe-it@jhu.edu. The IT staff will respond to your call or email within a 24 hour period.

Stay Connected

SOE Talk - Education Blog
SOE Newsroom

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Links of Interest

- Academic Catalog
- Accreditation
- Admissions
- Campuses
- Course Schedule
- Best Evidence Encyclopedia (BEE)
- Degrees & Certificates
- Adviser List
- Transcripts

Current Students Home
Academic Support
Civility
Events
International Students
Student Organizations
Student Policies
Student Services
Career Services
Computing Services
[Email Activation/Login](#)
Orientation and Homewood Tours
Housing
J-Card Services
Right to Know Act
Student Assistance Program
Textbooks
Volunteer Opportunities

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There are instructions about how to activate your JHU email account on the Current Student site at www.students.education.jhu.edu. It's listed under Student Affairs and then click on the Student Services link. If you need additional help, you may contact the SOE IT office at 410-516-9747 or email soe-it@jhu.edu and they will respond within a 24 hour period.

ISIS Self Service

my.jh.edu



- Register for classes
- Check grades
- Update your personal info
- Pay online



On the myJH site you will find ISIS Self Service. This is where you register for classes online, check your financial aid, check your grades after the semester ends, update your personal information, and pay your student bills.

Electronic Learning Community (ELC)

my.jh.edu



- Platform used to deliver courses
- ELC features introduced in orientation site
- ELC Technical Support is available 24/7 by calling 443-872-9265



Another important site found on myJH is the Electronic Learning Community known as the ELC. You are viewing this presentation through the ELC. You will have an opportunity to learn the ELC features after this presentation. If you ever have any difficulties with the ELC, whether it's technical or you are seeing incorrect courses listed, please contact the technical support which is available 24/7 by calling 443-872-9265.


Student Service Site

<http://students.education.jhu.edu/>

- All student services are listed
- Registration, Pay Bills, Financial Aid
- Student Affairs, Academic Support



The Current Student site lists all our student services – registration, financial aid, payment which is student accounts, disability services, academic support, the academic catalog and student affairs which is my office.



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ABOUT US
CURRENT STUDENTS
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RESEARCH
PROFESSIONAL DEVELOPMENT
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JHU

FINANCIAL AID

- [Current Students Home](#)
- [How to Apply](#)
- [Student Eligibility](#)
- [Cost of Attendance](#)
- [Sources of Aid](#)
- [Deadlines](#)
- [Grants and Scholarships](#)
- [Work Aid](#)
- [Loan Programs](#)
- [Direct Loans](#)
- [Return of Title IV Policy](#)
- [Forms](#)
- [Satisfactory Progress](#)
- [Tax Benefits](#)
- [Code of Conduct](#)
- [Related Sites](#)

[Financial Aid > Financial Aid](#)

Financial Aid

What to Know Before Applying for Financial Aid

Students are responsible for reading and understanding the contents of this Web site and other material received from the university in addition to complying with all deadlines and regulations. Students must apply for financial aid each academic year.

The Financial Aid Process




1. Read the [Financial Aid Q & A Guide](#). This document provides in-depth answers to frequently asked questions regarding the financial aid process, from the application process to repayment of student loans.
2. Complete the **"How to Apply"** process each year. Although our academic year begins each summer and ends with the May mini session each spring semester, you should begin the financial aid application process in January each year.
3. Check the progress of your financial aid file by using your ISIS self-serve account. You will need your Johns Hopkins ID in order to log into the secure system.
 - [New Students](#)
 - [Current Students](#)
4. If you have questions about information on your ISIS self-serve account, please contact the Financial Aid Office if you have questions at soe.finaid@jhu.edu 410-516-9808, or Fax: 410-516-9799.

Contact Us


Financial Aid Office
Columbia Center
Suite 110
P: (410) 516-9808
F: (410) 516-9799
F: (410) 290-0007
soe.finaid@jhu.edu

Stay Connected

[SOE Talk - Education Blog](#)
[SOE Newsroom](#)

[Contact Us](#) [Newsroom](#) [Sitemap](#) [Web Policies](#) Johns Hopkins University, Copyright 2012



Students who need financial aid must apply annually. Students should complete the FASFA online application using the School of Education code E00475. For additional financial aid requirements, please visit the Financial Aid webpage on the Current Student Site. If you have questions, please email soe.finaid@jhu.edu.

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ABOUT US CURRENT STUDENTS ADMISSIONS ACADEMICS FACULTY RESEARCH PROFESSIONAL DEVELOPMENT ALUMNI & FRIENDS JHU

STUDENT AFFAIRS

Current Students Home
Academic Support
Civility
Events
International Students
Student Organizations
Student Policies
Student Services
Volunteer Opportunities

Student Affairs

The office of student affairs serves current students of the School of Education through special events, student organizations, career services, and more. Our goal is to help you maximize your time here at the SOE, both academically and in terms of enjoyment and personal growth. If you are searching for alumni information, please visit the [SOE's Alumni and Friends page](#).

Student information is available in the following sub-categories. If you cannot find the specific information you are searching for, please try the search box on the top-right corner of the site, or contact us at the address listed on the right for assistance.

[Academic Support](#)
[Student Policies](#)
[Student Services](#)
[Student Organizations](#)
[Events](#)
[International Students](#)

Our office is located in the Education Building at the Homewood Campus in Baltimore, Suite 322.
If you have any questions, please contact Director of Student Affairs, Betsy Emery at bemery@jhu.edu or call 410-516-6027.

Stay Connected

[SOE Talk - Education Blog](#)
[SOE Newsroom](#)

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Links of Interest

- [Academic Catalog](#)
- [Accreditation](#)
- [Admissions](#)
- [Campuses](#)
- [Course Schedule](#)
- [Best Evidence Encyclopedia \(BEE\)](#)
- [Degrees & Certificates](#)
- [Adviser List](#)
- [Transcripts](#)

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SCHOOL of EDUCATION

When you click on Student Affairs, you will find information about all our services and resources. Student organizations, events, international services, and student policies are listed. For our online students, if an event or workshop offers web viewing we will note that on the event listing. To read SOE and University Policies please click on the Student Policies link and review them. The SOE reminds students every year about the alcohol abuse and drug free work place policy at Johns Hopkins University.

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ABOUT US | CURRENT STUDENTS | ADMISSIONS | ACADEMICS | FACULTY | RESEARCH | PROFESSIONAL DEVELOPMENT | ALUMNI & FRIENDS | JHU

STUDENT SERVICES

Current Students Home

Academic Support

Civility

Events

International Students

Student Organizations

Student Policies

Student Services

Career Services

Computing Services

Email Activation/Login

Orientation and Homewood Tours

Housing

J-Card Services

Right to Know Act

Student Assistance Program

Textbooks

Volunteer Opportunities

[Student Affairs > Student Services](#)

Student Services

The School of Education is pleased to offer a wide array of resources for our students, ranging from computer assistance to housing. Please navigate the links below to find more detail on the various services available to enrolled students.

Please note: Academic resources such as tutors and advising can be found in the Academic Support area of this site.

[Computing Services](#)

[Career Services](#)

[Email Activation](#)

[Orientations and Homewood Tours](#)

[Housing](#)

[Health Insurance](#)

[J-Card Services](#)

[SOE Shop](#)

[Student Assistance Program](#)

[Student 'Right to Know' Information](#)

[Textbooks](#)

If you have any further questions after exploring this area, feel free to contact the office of student affairs at (410) 516-6027 or by email at soe.students@jhu.edu.

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The student services web page lists many other important resources available to you. They include the textbook link and Career Services a free service for students and alumni. If you would like to set up an appointment with Career Services, please email soe.careerservices@jhu.edu or call 410-516-9734. If you still can't find a service that you are looking for, please email soe.students@jhu.edu and we will either send you the information you need or will provide you the contact information for someone who can assist you.

SOE Social Networking

- www.soetalk.com (blog)
- www.facebook.com/JHUeducation
- www.linkedin.com
- www.Twitter.com/JHUeducation



For those of you interested in social networking sites we have quite a few for you to consider joining. Our student blog, is called S-O-E Talk or as we say SOE Talk. We are always looking for student writers, so if you like blog writing please contact soe.students@jhu.edu and we will get you set up as a writer. We also have Facebook, LinkedIn and Twitter accounts. If you are interested in following any of these sites, please go to the SOE Social Networking tab in the bottom navigation of the Orientation site.

J-Card

J-Card Benefits:

- Student ID
- Library Card
- Printer Card

The J-card office is located at the Homewood Campus. You may reach them by calling 410-516-5121 or email jcard@jhu.edu.



The J-card is your student ID card, library card, and printing card. If you are an online student and would like a J-card, please contact the J-card office. You may reach them by emailing jcard@jhu.edu. When requesting a J-card to be mailed to you, please let them know you are an online student at the SOE and provide them with your Hopkins ID and mailing address. You can find your Hopkins ID in ISIS or by going to www.my.jh.edu and signing in with your JHED ID. Once you've signed into JHED, click the myProfile button on the left side bar and your Hopkins ID should be the first thing listed.

Student Health Insurance

All full-time registered students are required to maintain adequate health insurance while studying at the SOE. All part-time registered students may purchase insurance if needed.



Student health insurance is available to both our part-time and full-time students while you are attending the SOE. If you would like information about the student health insurance, please email: soe.students@jhu.edu.

Home | Contact Us





JOHNS HOPKINS UNIVERSITY | Johns Hopkins Student Assistance Program

Services | Locations & Hours | Our Counselors | Self Help Resources | Help a Student | Events

We Help You Manage Life Challenges and Enhance Emotional Wellbeing.

The Johns Hopkins Student Assistance Program (JHSAP) is a life management resource that can help you identify and manage challenging issues in healthy ways. Getting help is free, convenient, and [confidential](#).

FREE Services at JHSAP:


- 
Short-Term Counseling:
 JHSAP offers identification and assessment of personal, family, and school/work-related issues, brief counseling and consultation, and referrals to appropriate and accessible services and resources.
- 
Crisis Response:
 A JHSAP counselor can meet with a small group of students or department to help process the emotional consequences of a crisis and provide resources to help everyone move forward.
- 
Healthy Relationship Support:
 We offer support and guidance that will enhance the trust, respect, and communication between you and your partner. We also problem-solve and help create a plan for managing your reactions to difficult relationships.
- 
School-Life Coaching:
 A JHSAP counselor can support academic and professional development by providing information on topics such as study skills, stress management, school-life balance, and financial management.

Talk to Someone Now
 443-287-7000
 Toll Free: 866-764-2317
 In case of an emergency, call 911.

Make an Appointment >

Sign Up for Emails >

Register for an Event >

Events 
 No records

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The Johns Hopkins Student Assistance Program, also known as JHSAP, is a free, confidential mental health counseling service for SOE students. For our online students, they can provide consultations to students to assist them with resources, education and information. They also provide webinars which are listed on their website. To learn more about their services, please visit their website at www.jhsap.org or call to make an appointment with a counselor at 443-287-7000. When making an appointment, please let them know you are a School of Education student.

Academic Program Information

Student Services

Academic Program Information

Academic Conduct

ELC

Online Learning

Orientation Quiz

Academic Program Information

If you have questions regarding your course work or academic program, please access the website from the table below or contact your academic coordinator listed on this page.

Program	Academic Coordinator	Email
Teaching and Learning (MAT)	Jim Hooper	jhooper@jhu.edu
Special Education	Lori Scott	lori.scott@jhu.edu
Reading, Technology, and Administration, Supervision, and Leadership	Jenna Ballard	jballard@jhu.edu
Interdisciplinary Studies (MS in Educational Studies)	Lori Scott	lori.scott@jhu.edu
TFA (MS in Educational Studies)	Kathleen Erkert	kathleen.erkert@jhu.edu
Education in the Health Professions	Margaret Shamer	Margaret.Shamer@jhu.edu
Counseling and Human Development	Anna Fitzgibbon	afitzgibbon@jhu.edu
Doctoral Programs	Janet Mason	Janet.Mason@jhu.edu
Public Safety Leadership	Kelly Williams	kelly.williams@jhu.edu

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If you have questions regarding your course work or academic program, contact your academic coordinator found in the Academic Program Information tab in the left navigation of the Orientation site. You may also contact your adviser. Before you register for classes the first semester, please verify your course choices with your adviser or coordinator. If you don't know who your adviser is, please look at your admittance letter. Your adviser's name is always included in that letter. You may also feel free to contact: soe.students@jhu.edu.

Disability Services

Learning Accommodations

- Contact the Disability Services at least four weeks prior to the beginning of the first class meeting and please allow at least two weeks for processing.
- Contact Information:
 - Email: soe.disabilityservices@jhu.edu.
 - Website: <http://www.students.education.jhu.edu/disability/>



If you have a disability and need learning accommodations, please contact our Disability Services Counselor, Jennifer Eddinger. Her phone number is 410-516-9734 and her email address is soe.disabilityservices@jhu.edu. To find out what forms need to be completed for accommodations, please go to the Current Student site and on the main page, on the left hand side, click on Disability Services. Please note, that our professors are not allowed to give any accommodations unless they are approved by the Disability Services office.

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ACADEMIC SUPPORT

Advising
Field Experience Office
IDEA Course Evaluations
Library Services
Tutoring

Academic Support

The School of Education is committed to helping each of our students thrive in their studies in order that they join the ranks of teaching with the best tools possible for success. Available assistance is broken up into specific areas accessible by the links below. If you cannot find help in the area you are looking for, do not hesitate to contact Student Affairs at 410-516-6027 or by email at soe.students@jhu.edu.

- [Advising](#)
- [Field Experience Office](#)
- [Tutoring](#)
- [Library Resources](#)
- [IDEA Course Evaluations](#)
- [Academic and Student Conduct Policies](#)
- [SOE Programs*](#)

**External link – opens in new window*

Stay Connected

[SOE Talk - Education Blog](#)
[SOE Newsroom](#)

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Links of Interest

- [Academic Catalog](#)
- [Accreditation](#)
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- [Course Schedule](#)
- [Best Evidence Encyclopedia \(BEE\)](#)
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A very important web page for our students is the academic support page. This is where you will find information about the Office of Field Experience, tutoring and library resources which includes information about the APA style of writing, citations, and how to find research material for your coursework.

Academic Conduct Policies

- Academic and Student Conduct Policies
- Plagiarism
- Reuse of assignments, unauthorized collaboration
- Improper use of the Internet
- Grade Appeal – 30 days after course ends



It's important to understand the academic and student conduct policies at the SOE. All school policies are listed on the Current Student site and in the online academic catalog. In the catalog under Registration, there is information about leave of absence, how to withdraw from courses, and more. Also, in the catalog under Academic Policies there's information about academic misconduct which includes plagiarism, improper use of internet, and much more. There is also information about our grade appeal process and academic probation. Please note there is a 30 day window to appeal a final course grade.

Plagiarism

- Submission of same or substantially similar work of another person and representing as your own
- Not giving proper credit to other's work, research, ideas, or words
- Improper downloading of materials without proper attribution.



Since all students are using the internet, plagiarism has been on the rise in higher education. To protect yourself from plagiarism, make sure you cite all quotes, ideas, and words that are not your own in your papers and Power Point presentations. Our faculty use a variety of tools to check plagiarism and there are severe consequences for this academic misconduct.

Course Concern

Don't wait until the end of the semester

- Contact your instructor
- Contact your adviser
- Contact Betsy Emery, Director of Student Affairs



And finally, important to note while you are taking your courses at the SOE, if you feel you are having difficulty with the assignments, please address this with your instructor immediately. You may also contact your adviser or me with your concerns. Do not wait until the end of the course to seek assistance. This needs to be addressed immediately, so we can help you solve your problem. Our goal is for you to have a successful academic career at the SOE. We are here to help you in any way we can.

Thank you for choosing Johns Hopkins University School of Education

- Please work your way through the rest of the orientation by viewing the sections on the left side of the orientation site.
- **After you read each section of the orientation, please complete the quiz.**



We hope your time at Johns Hopkins University School of Education is an enriching and engaging experience. We want to thank you for choosing our school for your continued studies. Every fall we send a survey to all students asking how we are doing. Please complete the survey so we can improve our student services and resources. Please work your way through the rest of the orientation by viewing the sections on the left side of the Orientation site. After you read each section of the orientation, please complete the quiz.

Thank you.